# ADDITIONAL\* SERVICES PROVIDED BY MO HEALTHNET MANAGED CARE HEALTH PLANS - WESTERN REGION

## **Home State Health Plan**

- After School Youth Program Club Provides school aged member's membership for one of the following programs per child per year: Girl Scouts; Boy Scouts; YMCA; LINC; 4-H; Girls on the Run; Boys and Girls Clubs.
- <u>Baby Showers for Moms Program</u> Expectant or new moms participate in fun activities, receive educational information regarding prenatal diet tips, baby care instructions, breast feeding instructions, and baby carrying demonstrations.
- Mobile Texting and ConnectionsPlus Phone Program High risk members within the Managed Care program will receive a password protected cell phone to connect with Home State Health Coaches, a 24/7 nurse advice hotline, and member's primary care physician. Members will receive texts and personalized wellness goals.
- <u>Video Conferencing Program</u> Members who are enrolled in Health Coaching, Disease Management or Care Management Programs and have a phone or tablet compatible for video conferencing will be provided with face-to-face care management or disease management with a health coach.
- <u>Waves Program</u> Members who are enrolled in Care Management or Disease Management may be eligible for additional peak flow meters, spacers, hypoallergenic mattress covers and pillowcases, and a Self-Management Guide and Pediatric Guidebook.

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- Enhanced and Same Day Transportation Program (for members eligible for non-emergency transportation services as a covered benefit) Including transportation to: all WIC appointments, hospital visits, Lamaze or similar birthing classes, pick-up prescriptions immediately following an appointment and multiple stops allowing the parent transportation from home to pick up children at school and then to doctor appointments.
- <u>Weight Watchers Program</u> Members ages 18 years or older, enrolled in diabetes Disease Management, BMI equal or greater than 30 will receive 13 local meeting vouchers and 14 weeks of online tools.
- <u>Pacify</u> Members who are pregnant or new mothers will receive 3month subscription to Pacify app that helps connect mothers to lactation support consultants.
- <u>Mom's Meals</u> Members who have delivered a baby within the past two (2) weeks and discharged from the hospital or meet other requirements may receive thirty (30) meals within thirty (30) days delivered to their home.
- Maternity Support Belt Program Members who are expecting and enrolled in the OB Care Management Program shall receive a maternity support belt.
- <u>Breast Pump Program</u> –All enrolled expecting mothers will receive an electric breast pump within thirty (30) days of delivering.

# Missouri Care

- After School Program Clubs School–aged members receive membership to one of the following clubs per child per year: 4-H, Boys and Girls Club, Girl Scouts, and Boy Scouts.
- Art Therapy Limited to members ages 3 and older with certain diagnoses and participate in a Care or Disease Management Program
- <u>Caregiver Influenza Vaccine</u> Caregiver of active member of Missouri Care with no insurance will receive a CVS card to take to any CVS pharmacy to receive vaccine.
- <u>Caregiver Pertussis Vaccine</u> Caregiver of active member of Missouri Care with no insurance will receive a CVS card to take to any CVS pharmacy to receive vaccine.
- <u>Cell Phone Program</u> High-risk pregnancy members currently enrolled in a Prenatal Care Management Program, and meet other criteria, will receive a cell phone to connect to care manager, doctor, support group, etc.
- Peak Flow Meters unlimited peak flow meters to

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#### www.missouricare.com

- Equine Therapy Members ages 6 and older with active treatment plan with a diagnosis of Autism will receive 10 riding sessions per year at PATH Centers throughout Missouri.
- · Maternity Support Hose and Support Belts
- <u>HiSet Program</u> Members ages 16 or older who meet certain criteria will receive one (1) HiSet Exam voucher (which include all 5 tests) per year with completion of 40 hours of state-approved adult education classes and a ready test and/or Official Practice.
- <u>Hypoallergenic Bedding Program</u> Members diagnosed with Asthma (trigger of dust mites), completion of an Asthma Action Plan and meet other criteria will receive hypoallergenic mattress and pillowcases to accommodate bed size.
- <u>Maternity Program</u> Pregnant members will have access to an OB nurse 24 hours a day, 7 days a week to provide support, weekly assessments, education, and high risk pregnancy monitoring.
  Eligible members receiving 17P can have medication administered in their home.
- <u>Concierge Program</u> A triage (call center) of advocacy specialist who help members with social barriers navigate through the health care system with medical and non-medical needs.
- Childbirth and Breastfeeding Classes

## Missouri Care (Cont)

asthmatic members without prior authorizations and can be mailed directly to their home.

- <u>Diabetes Camp</u> ages 8 to 17 years old, insulin dependent diabetes, medically indicated by an Endocrinologist. Education and guidance on the basics of diabetes management, nutrition and exercise instructions.
- <u>Diabetic Foot Care</u> includes routine trimming of nails, corns and calluses for members with diabetes.
- <u>Curve Complete Program</u> three-month membership for children 12-17 years of age, BMI ranked in 85% percentile; for adults 18 years or older, BMI equal or greater than 25.
- <u>Visual Impairment Camp</u> ages 8 to 14, one-week camp provides an opportunity to experience social and recreational activities, and learn fundamental skills that help children learn, play and grow.
- <u>Electric Breast Pump Program</u> Members who are new mothers will receive electric breast pumps with a prior authorization.

- Enhanced Transportation Services (for members eligible for nonemergency transportation services as a covered benefit) including transportation to: all WIC appointments, parents visiting hospitalized children, breastfeeding, Lamaze or similar birthing classes, pick-up prescriptions immediately following an appointment, methadone clinic or administration of other medications at the methadone clinic, and behavioral health inpatient or residential facility for parents to participate in family therapy.
- Meals Program Members who have delivered baby within past 2 weeks, discharged from inpatient hospital and participates in Care Management may receive 10 healthy balanced meals delivered to members home.
- Weight Watchers Program six-month membership for children 13-17 years of age, BMI ranked in 85% percentile; for adults 18 years or older, BMI equal or greater than 25.

# United Healthcare Community Plan

- <u>Airwaze Program</u> Eligible members ages 5-18 with moderate to severe persistent asthma will receive one
  (1) year subscription for a Smart Inhaler Sensor provided by Propeller with downloadable Apple/Android app for asthma management and medication reminders.
- Enhanced Transportation Program (for members not eligible for non-emergency transportation services as a covered benefit) transportation to and from a medical appointment.
- <u>Hypoallergenic Assistance Program</u> All members with Asthma participating in care management will receive hypoallergenic mattress cover and pillowcase limited to \$150.00 annually per year.

#### 1-866-292-0359

## www.myuhc.com/CommunityPlan

- <u>JOIN for ME Program</u> one (1) year membership to kids and teens ages 6-17 and BMI ranked in the 85<sup>th</sup> percentile. Program includes sixteen (16) weekly sessions followed by an optional eight (8) monthly sessions. Program will take place at community centers.
- On My Way Program Website designed for members ages 14-26 who are transitioning out of foster care and/or leaving home for the first time.
- Peer Support Specialist Program MO HealthNet Managed Care members will receive face-to-face and/or telephonic support from Substance Use Disorder (SUD) Recovery Coaches and/or Foster Care Peer Support Specialist for behavioral health care management services provided by Optum.
- Electric Breast Pump Program All pregnant members will be eligible to receive one (1) electric breast pump within thirty (30) days of their estimated due date, and up to six (6) weeks after delivery.

<sup>\*</sup> If you have any questions about the additional services provided, please call the MO HealthNet Managed Care health plan for more information. Approved 1/8/2020.